

DOMICILIARY CARE AGENCIES **(STROUD)**



This list is normally updated weekly. If you are sending out a copy to an enquirer, please do not send out an old one. The latest version can always be viewed on: www.guide-information.org.uk	This is a copy of the list last updated on:
	14th. May 2010

Domiciliary Care is help which is provided in people's own homes. Gloucestershire Community and Care Services Directorate provides its own home care services, but it also purchases care from independent domiciliary care providers.

The Care Quality Commission (CQC) in Gloucestershire is responsible for registering domiciliary care agencies, including Social Services' home care service. The CQC is an independent, non-governmental public body and it is now a legal requirement that all domiciliary care providers register with the CQC, who will regularly inspect agencies against the national minimum standards for domiciliary care. Failure to meet the standards could result in closure of the business.

To the best of our knowledge, the personal care providers shown on this list have all been accredited by the CQC, but it must be stressed that inclusion in the list does not mean that they are endorsed by Gloucestershire County Council, and the individual remains responsible for checking the accreditation is valid before engaging personal care.

Social Services' home care has also applied for registration, but it is not in this list of providers. This is because, unlike the private and voluntary sectors, the local authority service cannot be bought privately.

This list also includes some local agencies that provide only domestic help (eg cleaning, shopping, laundry), but not personal care. These agencies do not have to be registered with the CQC.

For further details of the CQC, contact: 03000-616161 or enquiries@cqc.org.uk.

This information is taken from the GUiDE database. If you find this list to be inaccurate or have any suggestions for it, please contact


GUiDE Information Service
FREEPOST RRYY-KSGT-AGBR
5220 Valiant Court
Gloucester Business Park, Brockworth
Gloucester
GL3 4FE




Phone: 0845-658-3888 (or Freephone 08000-151-548 (but only if phoning from a landline in Gloucestershire))

enquiries@guide-information.org.uk


Organisation:	Live Well at Home		
Comment:	Live Well at Home (formerly Independent Home Life Services (IHLS)) is a caring organisation helping people lead an independent and fulfilling life in their own home. The services they can offer include domiciliary care, hospital to home discharge, rehabilitation aftercare, crisis care at home, sitting and companion support, respite care support, social care support, day care, live-in care, laundry and light cleaning, gardening and home repairs, training for carers, telecare and telehealth, rapid response and mobility aids. Geographical Area Covered: Gloucestershire.		
Internet:	www.livewellathome.co.uk		
Address:	68 Lansdown Crescent Lane Cheltenham GL50 2LD	e-mail:	info@livewellathome.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct, or via Social Worker, GP, etc.
Phone:	01242- 258247	Accessibility:	
Contact name:	Joanna Goode	Who is it for:	Anyone requiring care in their own home


Organisation:	Age Concern Gloucestershire		
Comment:	Age Concern Gloucestershire is able to offer a variety of services to older people throughout the county. These services include advice and information, insurance for the over fifty five's, day centres, Magic mouse (teaching of computer skills, hospital aftercare, light domestic work, clubs, befriending, and support with light shopping and other activities aimed at helping people stay independent. 		
Internet:	www.ageconcernglos.org.uk/		
Address:	County Office and Resource Centre Bleak House, 26 Station Road Gloucester GL1 1EW	e-mail:	enquiries@ageconcernglos.org.uk
		Cost:	Some services are charged for
		How to Contact:	Contact the organisation direct
Phone:	01452-422660	Accessibility:	Ramp available
Contact name:	Mrs. Christina Snell	Who is it for:	Anyone aged over fifty five


Organisation:	Care at Home		
Comment:	Care at Home is a county-wide domiciliary care agency with offices in Cheltenham (see separate record) and Gloucester. All the offices offer twenty four hour live-in care and domiciliary care packages to suit service users' needs. Care at Home is owned by Holmleigh Care Homes Ltd, which provides registered care and supported accomodation in Gloucestershire and Wiltshire for people with learning difficulties, physical disabilities and mental health issues.		
Address:	141 High Street Tredworth Gloucester GL1 4TB	e-mail:	info@holmleigh-care.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01452-300025	Accessibility:	
Contact name:	R.W. Correia	Who is it for:	People needing domiciliary or live-in care


Organisation:	DoCare Limited		
Comment:	DoCare is a provider of domiciliary care services and is registered with the CQC to deliver various aspects of care. The following services are offered: health and medical care services; domestic services; provision of meals and dietary care; personal care services; social care services. Geographical Area Covered: North Wiltshire, Swindon and Cotswold areas.		
Internet:	www.docare.co.uk		
Address:	Wimberley Mills Brimscombe Stroud GL5 2TH	e-mail:	info@docare.co.uk
		Cost:	Available on request
		How to Contact:	Telephone direct for further information
Phone:	01453-884088	Accessibility:	
Contact name:	Elaine Ashwin	Who is it for:	People needing domiciliary care


Organisation:	Dynavour Care Services Ltd.		
Comment:	Dynavour Care Services Ltd. is a new domiciliary care agency, registered with the CQC, serving the whole of Gloucestershire.		
Address:	Gloucester House 29 Brunswick Square Gloucester GL1 1UN	e-mail:	vicky.macdougall@dynavour.co.uk
		Cost:	Details on application
		How to Contact:	Phone or e-mail
Phone:	01452-305952	Accessibility:	
Contact name:	V. MacDougall	Who is it for:	Older people, people with learning difficulties, mental health problems


Organisation:	Blanchworth Care (Home Care Services)		
Comment:	Blanchworth Care operates an accredited twenty four hour home care service over a wide area of the county, which can include personal care, domestic, shopping etc. Please ring 01453-544009 for more details. A Meals on Wheels service also operates, covering Stinchcombe, Breadstone and Eastington Park (Ring 01453-546746 for details). Geographical Area Covered: Gloucestershire (not Forest).		
Internet:	www.blanchworth.co.uk		
Address:	Head Office The Cider Mill, Blanchworth Near Dursley GL11 6BB	e-mail:	sally@blanchworth.co.uk
		Cost:	Prices on application
		How to Contact:	Contact direct, or ring Freephone 0800-731-9433 (Blanchworth Care)
Phone:	01453-544009	Transport:	Transport is arranged for residents outings
Contact name:	Mrs.Sally Roberts	Who is it for:	Anybody requiring domiciliary care

Organisation:	Clean Sweep Plus		
Comment:	<p>Clean Sweep Plus provides a range of help aimed at enabling older people to remain in their own homes with maximum independence. Its aim is to provide a supportive, reliable and friendly service, and success is measured by the clients level of satisfaction. An assessment visit is made on referral to make sure that the clients requirements are fully understood, and to satisfy any queries. The service meets most physical and social needs by attending to all reasonable requirements in and around the home, short of personal care.</p> <p>Clean-Sweep Plus can include:</p> <ul style="list-style-type: none"> + dusting, vacuuming; + bathroom and kitchen cleaning; + bed-making; + washing / ironing; + escorted shopping; + escorting to appointments; + paying bills and pension collection; + assisting with correspondence; + laundry and ironing; + carers sitting service. 		
Internet:	www.ageconcernglos.org.uk		
Address:	Age Concern Bleak House 26 Station Road Gloucester GL1 1EW	e-mail:	clean-sweep@ageconcernglos.org.uk
		Cost:	£13.25 per hour
		How to Contact:	Phone direct
Phone:	01452-420900 / 420905 /420931	Accessibility:	Yes
Contact name:	Jeanette Hotchkins	Who is it for:	Older people needing a little general help to stay in their own homes


Organisation:	British Nursing Association (BNA)		
Comment:	<p>The British Nursing Association (BNA) in Cheltenham provides nurses, carers and home-helps to care for people wishing to remain in their own homes. A wide range of services are available and staff can arrange cover to suit individual needs. Qualified office staff will be happy to offer an assessment visit or give advice over the telephone. This agency is registered with the CQC. An Information Pack provides full details of the services available and continuing healthcare. Geographical Area Covered: Cheltenham, Gloucester, Stroud and Tewkesbury.</p>		
Internet:	www.bna.co.uk		
Address:	Lower Ground Floor 15 St. George's Road Cheltenham GL50 3DT	e-mail:	
		Cost:	Charges from £12.66 per hour
		How to Contact:	Self application
Phone:	01242-577818	Accessibility:	24 hour telephone service
Contact name:	Justin Garland	Who is it for:	Anyone requiring help in the home / nursing homes / NHS staffing cover


Organisation:	Horsfall House Homecare		
Comment:	<p>Horsfall House Homecare services include personal care, domestic help, a night sitting service, collecting pensions, getting up and putting to bed service, shopping, etc. Please phone the Homecare Manager for further information.</p>		
Address:	Windmill Road Minchinhampton Stroud GL6 9EY	e-mail:	diane.moreton@horsfallhouse.co.uk
		Cost:	Details on application
		How to Contact:	Self referral or via Social Services, GP etc.
Phone:	01453-886381	Accessibility:	Yes
Contact:	Diane Moreton	Who is it for:	Older people within a 6 km. radius of Minchinhampton (Ragged Cot)

Organisation:	Able Community Care		
Comment:	<p>Able Community Care provide a National housekeeper-carer service specifically tailored to meet individuals requirements, enabling them to continue to live in their own homes. The twenty four hour live-in care service can be provided long or short term. Services include cooking, cleaning, laundry, plus personal care tasks such as dressing, toileting etc. if required. All staff are personally interviewed. Able Community Care keep in regular touch with clients and carers and a bi-monthly Bulletin is published.</p>		
Internet:	www.uk-care.com		
Address:	The Old Parish Rooms Whitlingham Lane, Trowse Norwich Norfolk NR14 8TZ	e-mail:	ablemq@aol.com
		Cost:	
		How to Contact:	Contact Able Community Care direct
Phone:	01603-764567	Accessibility:	Disabled access
Contact name:	Mrs. Judy Tye	Who is it for:	Older or disabled people needing live-in home care

Organisation:	Crossroads - Stroud and Gloucester		
Comment:	<p>Stroud and Gloucester Crossroads is a charity which provides community based respite breaks for carers. Highly trained carer support workers take over the role of the carer for a few hours each week, enabling them to have a few hours break from their caring role. This service operates throughout the Stroud District Council area and Gloucester City (including Hucclecote, Churchdown, Brockworth and Quedgeley). The charity also provides a Supporting People service to people over fifty five living in the Stroud District Council area (see separate record). Although shopping can only be provided for six weeks following a hospital discharge under the Supporting People scheme, Stroud and Gloucester Crossroads can provide a shopping service (in the Stroud District Council area only) on a private basis (see separate record).</p>		
Internet:	www.crossroads.org.uk		
Address:	The Hill Merrywalks Stroud GL5 4ER	e-mail:	admin@sgxroads.co.uk
		Cost:	Depends on services provided
		How to Contact:	Contact direct on 01453-755999
Phone:	01453-755999	Accessibility:	Service provided in own home
Contact name:	Claire Kear	Who is it for:	Carers of disabled people aged over sixteen

Organisation:	At Home Care Limited		
Comment:	<p>At Home Care offers a home help service to clients within the Gloucestershire area. They can help with food preparation, bed making, companionship, laundry, medication, cleaning, waste removal, shopping, pop-in visits, evening security checks - the services offered are flexible and can be tailored to meet your individual needs. All staff have an enhanced CRB check, in addition to other recruitment checks.</p>		
Internet:	www.athomecare.co.uk		
Address:	8 Station Road Cam Dursley GL11 5NR	e-mail:	athomecare@o2.co.uk
		Cost:	£12.50 per hour regular (weekdays), £15.50 per hour weekends, bank holidays, emergencies or 'one-off'
Phone:	01453-519184	How to Contact:	Ring to arrange free no-obligation appointment with the Care Manager
Contact name:	Emma Hall	Who is it for:	People requiring practical home care within Gloucestershire


Organisation:	Aspirations Care Limited		
Comment:	Aspirations Care aim to provide high quality residential and domiciliary care services to adults with a learning disability and associated complex needs. Their role is supporting individuals throughout Gloucestershire with a range of complex needs.		
Internet:	www.aspirationscare.com		
Address:	Unit 13 Salmon Spring Trading Estate Cheltenham Road Stroud GL6 6NU	e-mail:	admin@aspirationscare.com
		Cost:	Depends upon services required
Phone:	01453-763600	How to Contact:	Contact direct
Fax:	01453-763890	Transport:	N/A
Contact name:	Ian Salter / Sharon Workman	Who is it for:	People needing domiciliary and residential care, in the areas served


Organisation:	Kentwood Ltd.		
Comment:	<p>Kentwood offers a range of services and individualised care packages.</p> <p>Residential Care - Kentwood owns four residential care homes; they aim to provide high levels of care in a homely environment for adults with learning disabilities who have complex needs including challenging behaviour, autism and aspergers syndrome, physical and mental health disabilities.</p> <p>Domiciliary Care - Offering bespoke services to support people of all ages who require assistance in their own home.</p> <p>Support Living Provide - Cost effective alternative to residential care, providing support to those who are unable to live independent lives within the wider community.</p>		
Internet:	www.kentwoodsupport.com		
Address:	Prospect House Suite 3 Bath Road Trading Estate Stroud GL5 3QF	e-mail:	admin@kentwoodsupport.com
		Cost:	Details on application
		How to Contact:	
Phone:	01453-766441	Accessibility:	N/A
Contact name:	Karen Hall	Who is it for:	See text

Organisation:	Q Care (Gloucestershire)		
Comment:	<p>Q Care provide domiciliary care in Gloucestershire. Services offered include personal care, day / sleepover services, a shopping service, meal preparation, laundry, respite care in the home, family support, support for adults and children with learning disabilities.</p> <p>They also offer a countywide floating support service for people with a sensory loss - ie deaf or hard of hearing, or visually impaired, through the Supporting People programme.</p>		
Address:	14 The Lancaster Centre Meteor Business Park Cheltenham Road East, Staver Gloucester GL2 9QL	e-mail:	claire.lancett@q-care.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	0845-688-6672	Accessibility:	
Contact name:	Claire Lancett	Who is it for:	Anyone


Organisation:	Freedom Socialcare		
Comment:	Freedom Social Care offer a full and comprehensive Home Care Service for individuals of all ages with learning disabilities and physical disabilities, the elderly and people who are unwell or have just been discharged from Hospital and are having difficulty living independently at home. They are registered with CQC (Care Quality Commission) and fully compliant with the Care Standards Act 2000 National Minimum Standards. Freedom Social Care believe that everybody should have the opportunity to live independently in their own home with dignity, freedom of choice and control over their own lives. Before providing a service to you, a member of their experienced team will need to meet with you in your own home to conduct a care and risk assessment and discuss your individual needs. Please feel free to have a family member, friend, advocate or any other important person you wish at this meeting.		
Internet:	www.freedomsocialcare.co.uk		
Address:	Westpoint, Maggs House 78 Queens Road, Clifton Bristol BS8 1QX	e-mail:	info@freedomsocialcare.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct, or via social services
Phone:	0117-985-8777	Accessibility:	N/A
Contact name:		Who is it for:	Children and adults with care needs


Organisation:	Care Connections Limited		
Comment:	Care Connections Ltd. provides twenty four hour domiciliary services for people with learning disabilities, mental health problems and the elderly. They provide support for these people in their own homes		
Address:	Kestrel Court, Waterwells Drive Waterwells Business Park, Quedgeley Gloucester GL2 2AT	e-mail:	office@careconnections.co.uk
		Cost:	Depends on the support needed
		How to Contact:	Phone, e-mail or write
Phone:	01452-886448	Accessibility:	Administrative office in Gloucester
Contact name:	Tracy Dorothy	Who is it for:	People with a learning disability / mental health and elderly

Organisation:	Connect Care Ltd.		
Comment:	Connect Care provide live-in carers who alternate weekly. The carers will do cooking, laundry, shopping, cleaning, bathing, help clients with washing, dressing and provide personal and other services to enable a client to remain in their own home. They are registered with the CQC, and are accredited with Wiltshire, Gloucestershire, South Gloucestershire, North Somerset, Monmouthshire and Caerphilly.		
Internet:	www.connectcare.co.uk		
Address:	19 West Walk Yate South Gloucestershire BS37 4AW	e-mail:	connectcare@btconnect.com
		Cost:	Available on Request
		How to Contact:	Ring 01454-321957 for information
Phone:	01454-321957	Accessibility:	N/A
Contact name:	Chris Williams / Deb Matson	Who is it for:	People needing full time live-in care

Organisation:	Network Health and Social Care		
Comment:	Network Health and Social Care offers a Home Care service catering for the needs of the individual. They offer a friendly, personal service, with staff being fully trained and reference checked. They are regulated by the CQC, and all staff have a full CRB check before they begin work. Contact them directly for further details.		
Internet:	www.networkhsc.co.uk		
Address:	1st. Floor College Court Regent Circus Swindon SN1 1PZ	e-mail:	sue.ing@networkhsc.co.uk
		Cost:	Details on enquiry
		How to Contact:	Contact direct
Phone:	01793-618198	Accessibility:	Can be arranged
Contact name:	Sue Ing	Who is it for:	People with learning disabilities, physical disabilities and the elderly

Organisation:	County Homecare Services Ltd.		
Comment:	County Homecare operate a personal care service in the Forest of Dean and surrounding areas. Services can include respite care, a getting up and putting to bed service, laundry, shopping, collecting pensions etc. It will also be possible to arrange nursing and night sitting services. Geographical Area Covered: Forest of Dean, Gloucester, Cheltenham, Tewkesbury.		
Internet:	www.chcsl.co.uk		
Address:	Unit 1 Overton Farm Business Park Maisemore Gloucester GL2 8HR	e-mail:	
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01452-416222	Accessibility:	
Contact name:	Susan Wright	Who is it for:	People in Gloucestershire needing home care


Organisation:	Homecare Personnel		
Comment:	Homecare Personnel is a personal, friendly and professional agency supplying live-in carers / housekeepers and domestic staff throughout the UK, offering continuous cover on a short or long term basis as well as emergency cover. Whether there's a need for companionship, where help is needed around the home, or ongoing care, Homecare Personnel can deliver a full spectrum of care needs, including dementia, Parkinson's, Alzheimers, stroke and terminal illness. They are members of the United Kingdom Care Home Association (UKHCA) and regulated by the care Quality Commission (CQC).		
Internet:	www.homecare-personnel.co.uk		
Address:	The Stables Cherbourg Road Eastleigh Hampshire SO50 5JY	e-mail:	care@homecare-personnel.co.uk
		Cost:	Prices available upon request
		How to Contact:	telephone, letter, email, fax
Phone:	02380-653017	Accessibility:	
Contact name:		Who is it for:	Anyone requiring live-in help


Organisation:	Helping Hands Home Care		
Comment:	<p>Helping Hands is an established agency offering care to enable older or disabled people to remain in the comfort and privacy of their own home. They offer a flexible service ranging from one hour per week to twenty four hours per day. Staff are able to deal with any aspect of care required. Helping Hands can provide help with cooking, cleaning, bathing, laundry, feeding, shopping etc.</p> <p>Helping Hands have worked with the Social Services of Gloucestershire, Warwickshire, Worcestershire, Solihull, Coventry, Dudley and Cheshire, and their live-in care service is available Nationwide.</p> <p>Geographical Area Covered: Nationwide.</p>		
Internet:	www.helpinghandshomecare.co.uk		
Address:	Arrow House 8 Church Road Alcester Warwickshire B49 5AJ	e-mail:	enquiries@helpinghandshomecare.co.uk
		Cost:	Details available upon application
		How to Contact:	Contact Helping Hands direct for further information
Phone:	0808-180-9488	Accessibility:	Yes
Contact name:	Customer Advice Team	Who is it for:	Adults needing home care services

Organisation:	McKinnon's Private Home Care Service		
Comment:	<p>The Head Office of McKinnon's Private Home Care Service is in Chipping Sodbury and services are available in Stroud, Dursley, Berkeley, Gloucester, Yate, Chipping Sodbury and surrounding areas. They can provide post-operative care, respite care, care for post-natal mothers and crisis intervention for short or long term help. General help can include laundry and ironing, housework, cleaning, shopping, cooking etc.</p>		
Address:	26 High Street, Chipping Sodbury Bristol BS37 6AH	e-mail:	lynn.fowler@medico.co.uk
		Cost:	Information available on request
		How to Contact:	Contact McKinnon's Private Home Care Service direct for further information
Phone:	01454-311984	Accessibility:	
Contact name:	Lynn Fowler	Who is it for:	Clients needing care in the


Organisation:	TrinityCare		
Comment:	<p>TrinityCare is part of the Trinity Ecumenical Partnership, run jointly by Holy Trinity Church and St. Alban's Methodists, for people living in the parish of Holy Trinity. Volunteers offer a variety of services including collecting prescriptions, shopping, companionship, reading, transport (to church or hospital), helping with forms and correspondence, odd jobs around the house, short-term dog walking, reading etc. Further details are available from Rosemary Trim on 01453-762318 or Marion Tuck on 01453-762583.</p> <p>Please note: this service is ONLY available for residents of the Trinity Parish in Stroud.</p>		
Address:	109 Summer Street Stroud GL5 1PQ	e-mail:	
		Cost:	Free
		How to Contact:	Usually through one of the statutory agencies
Phone:	01453-762318	Accessibility:	Services offered in your own home
Contact name:	Mrs. Rosemary Trim and Mrs. Marion Tuck	Who is it for:	Anyone within Trinity Parish with a need of this service


Organisation:	Initial Care Agency		
Comment:	<p>Initial Care Agency (ICA) is a local caring organisation created to help the elderly and people with either physical disabilities or illness lead an independent and fulfilling life in their own home. The service they can offer includes help with:</p> <ul style="list-style-type: none"> + rising and going to bed; + food preparation; + shopping and social activities; + bathing; + domestic duties; + respite care; + night sitting / sleep-ins. <p>Live in ICA offers a specialist Learning Disability and Mental Health Service supporting individuals (who may have Dementia, Autism or challenging behaviour) in their own home. All staff are CRB and POVA checked and trained; each client is assessed by a qualified care manager. ICA is registered with the CQC (Care Quality Commission). Geographical area covered: Gloucestershire, Worcestershire and Warwickshire.</p>		
Address:	22 Vine Mews Evesham Worcestershire WR11 4RE	e-mail:	sarah.ica@btconnect.com
		Cost:	Details on application
		How to Contact:	Contact direct or via Social Services
Phone:	01386-49499	Accessibility:	
Contact name:	Sarah Sibanda	Who is it for:	Adults with care needs


Organisation:	Guideposts - Home Support Service - Help at Home		
Comment:	<p>This service provides practical assistance for people wishing to maintain their independence and remain in their own homes. They provide services such as: light cleaning, preparing a light meals; assist with laundry; assistance on hospital discharge; shopping; collecting prescriptions; assistance to attend appointments. Geographical Area Covered: Gloucestershire and Wiltshire.</p>		
Internet:	www.guidepoststrust.org.uk		
Address:	St. James Court 285 Barton Street Gloucester GL1 4JE	e-mail:	
		Cost:	£12.00 per hour, plus mileage
		How to Contact:	Self, carers, health or adult care professionals
Phone:	01452-410101	Accessibility:	Yes
Contact name:	Annie Somervell	Who is it for:	Older people, people with learning disabilities, dementia or mental health issues, all vulnerable adults


Organisation:	United Response		
Comment:	<p>United Response offer twenty four hour help, in their own homes, for people with learning disabilities and / or other mental health problems. Geographical Area Covered: Gloucestershire.</p>		
Internet:	www.unitedresponse.org.uk		
Address:	The Old Police Station High Street Chipping Campden GL55 6HB	e-mail:	tina.ellis@unitedresponse.org.uk
		Cost:	Details on application
		How to Contact:	Contact direct for further information
Phone:	01386-849145	Accessibility:	N/A
Contact name:	Tina Ellis	Who is it for:	People with learning disabilities and mental health problems

Organisation:	Vanguard Care Ltd.		
Comment:	Vanguard Care provides twenty four hour live-in care, respite care, convalescence, therapeutic support and dementia care. Geographical Area Covered: Nationwide.		
Internet:	www.vanguardcare.co.uk		
Address:	Canterbury Business Centre 18 Ashchurch Road Tewkesbury GL20 8BT	e-mail:	vanguardcare@globalnet.co.uk
		Cost:	Details on application
		Who is it for:	People who need live-in care - older people, people with dementia, adults with physical disability
Phone:	01684-293366	How to Contact:	Contact direct for further information
Contact name:	Jacqui Gale and Maralyn Manning	Accessibility:	

Organisation:	Somerset Care at Home		
Comment:	Somerset Care at Home offer a wide range of quality services to enable their customers to maintain their independence in their own homes, whatever their individual care needs. Services include: + assistance and support with personal care; + sitting services; + helping customers to go to the shops or to appointments; + monitoring and reminding services, such as reminding customers to take their medication; + visiting and rehabilitation services; + assisting with household domestic tasks such as shopping, laundry, ironing, light housework and meal preparation; + sleep-in and waking night cover to either individual customers or units such as extra care housing schemes; + supporting people services to enable customers to continue to live in the community. Care at Home was formed in July 1991 as a subsidiary company within the Somerset Care Group.		
Internet:	www.somersetcare.co.uk/careathome/		
Address:	The Hooper Suite Bonds Mill Estate Stonehouse GL10 3RF	e-mail:	
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01453-791717	Accessibility:	
Contact name:	The Manager	Who is it for:	Anyone wanting care in their own home

Organisation:	Goldsborough Home Care		
Comment:	Goldsborough Home Care provides services for people who need a little extra help in order to retain their independence in their own homes. The range of services includes personal care, light household duties, "pop-in" service, live-in care, and night sitters. Goldsborough has a large number of Social Services contracts and over thirty branches across England and Wales. Areas covered: Gloucestershire.		
Internet:	www.goldsborough-home-care.co.uk		
Address:	Lower Ground Floor 15 St. George's Road Cheltenham GL50 3DT	e-mail:	Cheltenham.gold@goldsborough-home-care.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01242-241853	Accessibility:	
Contact name:	Mr. J. Hillman	Who is it for:	Anyone needing home care

Organisation:	First City Nursing Services (DCA)		
Comment:	First City Nursing Services is an agency providing nurses and carers to care for people in their own homes, from four hours to twenty four hours. All carers and nurses are experienced and CRB checked. Each client will be assessed prior to care commencing. First City Nursing Services is registered with the CQC.		
Address:	8 Ormond Terrace Regent Street Cheltenham GL501HR	e-mail:	davidt@firstcitynursing.co.uk
		internet:	www.firstcitynursing.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01242-262700	Opening hours:	Monday to Friday 9:00am to 5:00pm, plus twenty four hour on-call service, manned by a professional
Contact name:	David Trowbridge	Who is it for:	Anyone needing nursing care in their own home; also schools, nursing homes, etc.

Organisation:	Saracen Care Services		
Comment:	Saracen Care is a doctor led service providing domiciliary care to patients with complex medical and psychiatric needs, eg acquired brain injury, complex medical conditions, patients with tracheostomies, pegs etc, and those requiring tailor made placements.		
Internet:	www.saracencare.co.uk		
Address:	17 Suffolk Square Cheltenham GL50 2DR	e-mail:	saracenmedical@blueyonder.co.uk
		Cost:	Details on request
		How to Contact:	Phone or e-mail for further information
Phone:	01242-515162	Accessibility:	
Contact name:	Dr. Jonathan Mawdesley-Thomas	Who is it for:	Vulnerable adults with high-dependency needs

Organisation:	Havilah Care		
Comment:	Home care services are provided to help vulnerable adults meet personal, domestic and special needs in their own homes. The aim is to encourage the service user to continue to do things that they can do while we help them with the things that they can no longer do and help them stay in their homes for as long as possible. Some people may need intensive help with, for example, getting out of bed, getting washed and dressed. Others may need less help. They also provide care staff appropriately trained and screened for live-in services.		
Internet:	www.havilah.co.uk		
Address:	7 Youngs Orchard The Bourne Brimscombe Stroud GL5 2RU	e-mail:	mayowa@havilah.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct - phone, e-mail or fax
Phone:	07957-259809	Accessibility:	
Contact name:	Olumayowa Akinola	Who is it for:	Vulnerable adults with care needs

Organisation:	Crossroads (Stroud) - Shopping Service		
Comment:	Stroud and Gloucester Crossroads provides a Shopping and Outings Service, which is currently charged at £13.00 per hour. An assessment visit is carried out to ascertain the service users needs and any risks. The support workers are fully trained and will assist with shopping and any outings that the service user wishes to take. The service covers the entire Stroud District Council area.		
Address:	The Hill Merrywalks Stroud GL5 4ER	e-mail:	admin@sgxroads.co.uk
		Cost:	£13.00 per hour
		How to Contact:	Contact direct
Phone:	01453-755999	Accessibility:	Service provided from own home
Contact name:	Claire Kear	Who is it for:	Older people (over fifty five)

Organisation:	Rojene Live-in Care		
Comment:	<p>Rojene Live-in Care Service provides quality live-in care solutions to adults or elderly clients wishing to remain in their own homes in the county of Gloucestershire. They are family owned and run, and carry out all of their own recruitment, staff selection and training. Their live-in care can include:</p> <ul style="list-style-type: none"> + washing / bathing and dressing; + continence management; + skin care; + medication administration, reminders / prompting; + light household cleaning, laundry, ironing and preparing meals; + shopping, collecting pensions; + driving (if car and insurance are provided for the purpose); + companionship. <p>Rojene will do an initial assessment at your home or hospital. The assessment will be an opportunity to meet and discuss your personal requirements and wishes. They will take into account your hobbies, interests and your lifestyle in general - if you are to have a person living with you, then they believe compatibility is essential.</p>		
Internet:	www.rojene.co.uk		
Address:	8 Pullman Court Great Western Road Gloucester GL1 3ND	e-mail:	info@rojene.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct for further information
Phone:	452-526150	Accessibility:	N/A – care provided in service user's own home
Contact name:	Megan or Jenny	Who is it for:	Anyone requiring 24 hour live-in care



Organisation:	Sweeping Beauties Ltd.		
Comment:	Sweeping Beauties offer a house cleaning service on a one off or regular basis. All equipment and cleaning products are supplied and included in the cost of £12.00 to £14.00 per hour (with discounts for special cases). Sweeping Beauties are fully insured and guaranteed. Their services are also available for care homes and offices.		
Internet:	www.sweepingbeauties.co.uk		
Address:	Unit 9, Cirencester Office Park Tetbury Road Cirencester GL7 1XX	e-mail:	info@sweepingbeauties.co.uk
		Cost:	£12.00 to £14.00 per hour, but will offer discounts for special cases
		How to Contact:	Phone / fax / e-mail
Phone:	01285-700715	Accessibility:	
Contact name:	Kevin Johnson	Who is it for:	Anyone - particularly elderly or disabled

Organisation:	Broomfield Care Ltd.		
Comment:	Broomfield Care is a Domiciliary Care Agency in Gloucester offering care for individuals in their own homes. Broomfield Care aims to provide an outstanding support service in Gloucestershire for adults who are in need of care in order to live independently in their own homes. They provide a service at times that are convenient to the individual and in ways the individual finds agreeable. Area covered: Countywide.		
Internet:	www.broomfieldcare.com		
Address:	4 St Margarets Road Hucclecote Gloucester GL3 3BP	e-mail:	info@broomfieldcare.com
		How to Contact:	By telephone or e-mail
		Phone:	01452-542854
Contact name:	Victoria Hall	Who is it for:	Older people, people with learning and physical disabilities

Organisation:	Helping Hands (Stroud)		
Comment:	Helping Hands is a service for older people who do not qualify for more specialised services provided by the local Social services Home care department. It finds reliable local people who will carry out simple household tasks, and is Care and Repair's response to requests for help at home. Care and Repair will match your needs with a suitable Helping Hand. Helping Hands are local self-employed people, have references and a current CRB check. They will carry identification. As self-employed people, Helping Hands can set their own charges, but Care and Repair suggest that £8.00 per hour is a fair fee. All fees are paid direct to the Helping Hand. Helping Hands can help with housework, shopping, food preparation, laundry, etc. They may be able to carry out other tasks too, but they are not carers and do not provide personal care.		
Internet:	www.careandrepairstroud.co.uk		
Address:	c/o Care and Repair, Unit 9, New Mills Industrial Estate, Libbys Drive, Slad Road, Stroud GL5 1RN	e-mail:	helpinghands@careandrepairstroud.co.uk
		Cost:	£8.00 per hour (suggested rate)
		How to Contact:	Phone Care and Repair (01453-753471), ask to speak to Joy
Phone:	01453-753471	Accessibility:	
Contact name:	Joy	Who is it for:	Retired, older and / or disabled people

Organisation:	Nightingale's Care / Home Care		
Comment:	Nightingale's Home Care can provide care in your own home from one to twenty four hours a day, provided by experienced, highly trained, dedicated health care assistants. Services that can be provided in the home include: + routine daily or scheduled visits; + personal care; + accompaniment to appointments; + post-operative care; + palliative care; + scort duties for shopping and social outings. They are happy to discuss particular requirements for complex domiciliary situations including individually assessed twenty four hour packages.		
Internet:	www.nightingalecare.co.uk		
Address:	Unit C1 Spinnaker House Spinnaker Road Hempsted Gloucester GL2 5FD	e-mail:	sgordon@nightingalecare.co.uk
		Cost:	Details on application
		How to Contact:	
Phone:	01452-310314	Accessibility:	
Contact name:	Jane Lever / Wendy Harvey	Who is it for:	Anyone needing care in their own home

Organisation:	Hft Domiciliary Care Agency		
Comment:	Hft Domiciliary Care Agency offers a range of services, including accessing activities, personal care, shopping, preparing meals, and health matters such as attending appointments, medication and support with assistive technology. They can help to develop person centred and support plans, and help with financial and budget management, including payment of bills, and all aspects of employment.		
Internet:	www.hft.org.uk		
Address:	Old Quarries South Cotswold Service Nailsworth GL8 8NJ	e-mail:	Janet.Newbould@hft.org.uk
		Cost:	£16.78 per hour basic
		Phone:	01453-837906 (Janet), 01453-755995 (John)
Contact name:	Janet Newbould / John Hansford	Who is it for:	Adults with learning difficulties