

DOMICILIARY CARE AGENCIES (FOREST OF DEAN)

This list is normally updated weekly. If you are sending out a copy to an enquirer, please do not send out an old one. The latest version can always be viewed on: www.guide-information.org.uk	This is a copy of the list last updated on:
	14th. May 2010

Domiciliary Care is help which is provided in people's own homes. Gloucestershire Community and Adult Care Directorate provides its own home care services, but it also purchases care from independent domiciliary care providers.

The Care Quality Commission (CQC) in Gloucestershire is responsible for registering domiciliary care agencies, including Social Services' home care service. The CQC is an independent, non-governmental public body and it is now a legal requirement that all domiciliary care providers register with the CQC, who will regularly inspect agencies against the national minimum standards for domiciliary care. Failure to meet the standards could result in closure of the business.

To the best of our knowledge, the personal care providers shown on this list have all been accredited by the CQC, but it must be stressed that inclusion in the list does not mean that they are endorsed by Gloucestershire County Council, and the individual remains responsible for checking the accreditation is valid before engaging personal care.

Social Services' home care has also applied for registration, but it is not in this list of providers. This is because, unlike the private and voluntary sectors, the local authority service cannot be bought privately.

This list also includes some local agencies that provide only domestic help (eg cleaning, shopping, laundry), but not personal care. These agencies do not have to be registered with the CQC.

For further details of the CQC, contact: 03000-616161 or enquiries@cqc.org.uk.

This information is taken from the GUIDe database. If you find this list to be inaccurate or have any suggestions for it, please contact

GUIDE Information Service
FREEPOST RRYK-KSGT-AGBR
5220 Valiant Court
Gloucester Business Park, Brockworth
Gloucester
GL3 4FE

Phone: 0845-658-3888 (or Freephone 08000-151-548 (but only if phoning from a landline in Gloucestershire))

enquiries@guide-information.org.uk



Organisation:	Live Well at Home		
Comment:	Live Well at Home (formerly Independent Home Life Services (IHLS)) is a caring organisation helping people lead an independent and fulfilling life in their own home. The services they can offer include domiciliary care, hospital to home discharge, rehabilitation aftercare, crisis care at home, sitting and companion support, respite care support, social care support, day care, live-in care, laundry and light cleaning, gardening and home repairs, training for carers, telecare and telehealth, rapid response and mobility aids. Geographical Area Covered: Gloucestershire .		
Internet:	www.livewellathome.co.uk		
Address:	68 Lansdown Crescent Lane Cheltenham GL50 2LD	e-mail:	info@livewellathome.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct, or via Social Worker, GP, etc.
Phone:	01242- 258247	Accessibility:	
Contact name:	Joanna Goode	Who is it for:	Anyone requiring care in their own home

Organisation:	Age Concern Gloucestershire		
Comment:	Age Concern Gloucestershire is able to offer a variety of services to older people throughout the county. These services include advice and information, insurance for the over fifty five's, day centres, Magic mouse (teaching of computer skills, hospital aftercare, light domestic work, clubs, befriending, and support with light shopping and other activities aimed at helping people stay independent. Geographical Area Covered: Gloucestershire.		
Internet:	www.ageconcernglos.org.uk/		
Address:	County Office and Resource Centre Bleak House, 26 Station Road Gloucester GL1 1EW	e-mail:	enquiries@ageconcernglos.org.uk
		Cost:	Some services are charged for
		How to Contact:	Contact the organisation direct
Phone:	01452-422660	Accessibility:	Ramp available
Contact name:	Mrs. Christina Snell	Who is it for:	Anyone aged over fifty five


Organisation:	Cleeve Link		
Comment:	Cleeve Link offers friendly care and assistance to those wishing to retain their independence. This service from Cleeve Hill Nursing Home means you can now receive every aspect of care either in your home, or by spending part of the day at Cleeve Hill if that is more appropriate. The staff are fully trained with appropriate qualifications and are available twenty four hours a day. Cleeve Link provides live-in care, as well as meals on wheels, and shopping and laundry services. Geographical Area Covered: Cheltenham, Tewkesbury, Winchcombe, Leckhampton, Cotswolds, Cirencester, Forest of Dean.		
Internet:	www.cleevelink.co.uk		
Address:	at Cleeve Hill Nursing Home Cleeve Hill Cheltenham GL52 3PW	e-mail:	info@cleevelink.co.uk
		Cost:	Details on application
		How to Contact:	Contact Direct
Phone:	01242-672022	Transport:	Own minibuses
Contact name:	Mrs. Elaine Lereux	Who is it for:	People who need some help to live independently at home

Organisation:	Care at Home		
Comment:	Care at Home is a county-wide domiciliary care agency with offices in Cheltenham and Gloucester. All the offices offer twenty four hour live-in care and domiciliary care packages to suit service users' needs. Care at Home is owned by Holmleigh Care Homes Ltd, which provides registered care and supported accomodation in Gloucestershire and Wiltshire for people with learning difficulties, physical disabilities and mental health issues.		
Address:	141 High Street Tredworth Gloucester GL1 4TB	e-mail:	info@holmleigh-care.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01452-300025	Accessibility:	
Contact name:	R.W. Correia	Who is it for:	People needing domiciliary or live-in care


Organisation:	Dynavour Care Services Ltd.		
Comment:	Dynavour Care Services Ltd. is a new domiciliary care agency, registered with the CQC, serving the whole of Gloucestershire.		
Address:	Gloucester House 29 Brunswick Square Gloucester GL1 1UN	e-mail:	vicky.macdougall@dynavour.co.uk
		Cost:	Details on application
		How to Contact:	Phone or e-mail
Phone:	01452-305952	Accessibility:	
Contact name:	Vicky MacDougall	Who is it for:	Older people, people with learning difficulties, mental health problems

Organisation:	House Proud Domestic Cleaning Service		
Comment:	House Proud is a new service offering a cleaning, laundry and ironing service, mainly for older people - or anyone who is incapacitated - in the Forest of Dean area. Area covered: Forest of Dean.		
Address:	75 Church Road Cinderford GL14 3EL	e-mail:	
		Cost:	£9.00 to £12.00 per hour
		How to Contact:	Contact direct for further information
Phone:	01594-826183	Accessibility:	
Contact name:	Yvonne Beard	Who is it for:	Mainly for older people in the Forest of Dean


Organisation:	Dean Healthcare South West Ltd.		
Comment:	Dean Healthcare South West offers a full and comprehensive care service for people with learning and / or physical difficulties and the elderly, throughout Gloucestershire, the South West and Wales. They can help people living in a residential setting, or can provide them with care in their own home.		
Address:	Fourth Floor, The Carlson Suite Vantage Business Village Mitcheldean GL17 0DD	e-mail:	office@deanhealthcare.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01594-837914	Accessibility:	
Contact name:	Miss Julia Frankland	Who is it for:	People with disabilities in Gloucestershire, the South West and Wales

Organisation:	Clean Sweep Plus		
Comment:	<p>Clean Sweep Plus provides a range of help aimed at enabling older people to remain in their own homes with maximum independence. </p> <p>Its aim is to provide a supportive, reliable and friendly service, and success is measured by the clients level of satisfaction. An assessment visit is made on referral to make sure that the clients requirements are fully understood, and to satisfy any queries. The service meets most physical and social needs by attending to all reasonable requirements in and around the home, short of personal care.</p> <p>Clean-Sweep Plus can include:</p> <ul style="list-style-type: none"> + dusting, vacuuming; + bathroom and kitchen cleaning; + bed-making; + washing / ironing; + escorted shopping; + escorting to appointments; + paying bills and pension collection; + assisting with correspondence; + laundry and ironing; + carers sitting service. 		
Internet:	www.ageconcernglos.org.uk		
Address:	Age Concern Bleak House 26 Station Road Gloucester GL1 1EW	E-mail:	clean-sweep@ageconcernglos.org.uk
		Cost:	£13.25 per hour
		How to Contact:	Phone direct
Phone:	01452-420900 / 420905 /420931	Accessibility:	Yes
Contact name:	Jeanette Hotchkins	Who is it for:	Older people needing a little general help to stay in their own homes


Organisation:	Orchard Trust Domiciliary Care Agency		
Comment:	<p>The Orchard Trust Domiciliary Care agency specialises in providing a service for adults with a learning disability, including those with associated physical / sensory needs, within the Forest of Dean. The agency has been created to provide a service for people that may require assistance to lead an independent life whilst remaining within their own home. The service that can be offered can include personal care, food preparation, general household duties, shopping and social activities. Orchard Trust place the rights of people who use the service at the forefront of their philosophy of care.</p> <p>The service cannot however meet the needs of people who have challenging behaviour or identified nursing needs.</p>		
Internet:	www.orchard-trust.org.uk/content.php?nID=11		
Address:	Hilltop, Lower Ridge Walk Ruardean Hill Nr. Drybrook GL17 9LY	e-mail:	domcare@orchard-trust.org.uk
		Cost:	Details on application
		How to Contact:	By phone or e-mail
Phone:	01594-542026	Who is it for:	Adults with learning disabilities


Organisation:	Able Community Care		
Comment:	Able Community Care provide a National housekeeper-carer service specifically tailored to meet individuals requirements, enabling them to continue to live in their own homes. The twenty four hour live-in care service can be provided long or short term. Services include cooking, cleaning, laundry, plus personal care tasks such as dressing, toileting etc. if required. All staff are personally interviewed. Able Community Care keep in regular touch with clients and carers and a bi-monthly Bulletin is published.		
Internet:	www.uk-care.com		
Address:	The Old Parish Rooms Whitlingham Lane, Trowse Norwich Norfolk NR14 8TZ	e-mail:	ablemq@aol.com
		Cost:	
		How to Contact:	Contact Able Community Care direct
Phone:	01603-764567	Accessibility:	Disabled access
Contact name:	Mrs. Judy Tye	Who is it for:	Older or disabled people needing live-in home care

Organisation:	Q Care (Gloucestershire)		
Comment:	Q Care provide domiciliary care in Gloucestershire. Services offered include personal care, day / sleepover services, a shopping service, meal preparation, laundry, respite care in the home, family support, support for adults and children with learning disabilities. They also offer a countywide floating support service for people with a sensory loss - ie deaf or hard of hearing, or visually impaired, through the Supporting People programme.		
Address:	14 The Lancaster Centre Meteor Business Park Cheltenham Road East, Staver Gloucester GL2 9QL	E-mail:	claire.lancett@q-care.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	0845-688-6672	Accessibility:	
Contact name:	Claire Lancett	Who is it for:	Anyone

Organisation:	Freedom Socialcare		
Comment:	Freedom Social Care offer a full and comprehensive Home Care Service for individuals of all ages with learning disabilities and physical disabilities, the elderly and people who are unwell or have just been discharged from Hospital and are having difficulty living independently at home. They are registered with CQC (Care Quality Commission) and fully compliant with the Care Standards Act 2000 National Minimum Standards. Freedom Socialcare believe that everybody should have the opportunity to live independently in their own home with dignity, freedom of choice and control over their own lives. Before providing a service to you, a member of their experienced team will need to meet with you in your own home to conduct a care and risk assessment and discuss your individual needs. Please feel free to have a family member, friend, advocate or any other important person you wish at this meeting.		
Internet:	www.freedomsocialcare.co.uk		
Address:	Westpoint, Maggs House 78 Queens Road, Clifton Bristol BS8 1QX	E-mail:	info@freedomsocialcare.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct, or via social services
Phone:	0117-985-8777	Who is it for:	Children and adults with care needs


Organisation:	Care Connections Limited		
Comment:	Care Connections Ltd. provides twenty four hour domiciliary services for people with learning disabilities, mental health problems and the elderly. They provide support for these people in their own homes		
Address:	Kestrel Court, Waterwells Drive Waterwells Business Park, Quedgeley Gloucester GL2 2AT	e-mail:	office@careconnections.co.uk
		Cost:	Depends on the support needed
		How to Contact:	Phone, e-mail or write
Phone:	01452-886448	Accessibility:	Administrative office in Gloucester
Contact name:	Tracy Dorothy	Who is it for:	People with a learning disability / mental health and elderly


Organisation:	Connect Care Ltd.		
Comment:	Connect Care provide live-in carers who alternate weekly. The carers will do cooking, laundry, shopping, cleaning, bathing, help clients with washing, dressing and provide personal and other services to enable a client to remain in their own home. They are registered with the CQC, and are accredited with Wiltshire, Gloucestershire, South Gloucestershire, North Somerset, Monmouthshire and Caerphilly.		
Internet:	www.connectcare.co.uk		
Address:	19 West Walk Yate South Gloucestershire BS37 4AW	e-mail:	connectcare@btconnect.com
		Cost:	Available on Request
		How to Contact:	Ring 01454-321957 for information
Phone:	01454-321957	Accessibility:	N/A
Contact name:	Chris Williams / Deb Matson	Who is it for:	People needing full time live-in care

Organisation:	Network Health and Social Care		
Comment:	Network Health and Social Care offers a Home Care service catering for the needs of the individual. They offer a friendly, personal service, with staff being fully trained and reference checked. They are regulated by the CQC, and all staff have a full CRB check before they begin work. Contact them directly for further details.		
Internet:	www.networkhsc.co.uk		
Address:	1st. Floor College Court Regent Circus Swindon SN1 1PZ	e-mail:	sue.ing@networkhsc.co.uk
		Cost:	Details on enquiry
		How to Contact:	Contact direct
Phone:	01793-618198	Accessibility:	Can be arranged
Contact name:	Sue Ing	Who is it for:	People with learning disabilities, physical disabilities and the elderly


Organisation:	Ashfield Care Agency Limited		
Comment:	<p>Ashfield Care Agency Limited is based in Ross-on-Wye and serves Herefordshire, the Forest of Dean, Newent and surrounding area. The Agency offers a broad-based service to suit most nursing, sitting and caring requirements, including providing trained nurses. Amongst the services offered are:</p> <ul style="list-style-type: none"> + night sleepovers; + temporary help during relatives holidays; + help during convalescence; + escort duties to hospital appointments etc; + short notice relief for emergencies; + "Granny sitting". <p>They will also clean, cook and shop. Any requirement from two to twenty four hours can be catered for. Whole house spring cleaning or regular cleaning available. They are registered with the National Care Standards Birmingham Office.</p>		
Address:	Kern Place Alton Road Ross-on-Wye Herefordshire HR9 5WA	E-mail:	info@ashfield-care.co.uk
		Cost:	From £8.50 per hour. Free brochure.
		How to Contact:	Contact the Manager, or Liz Jones, Care Admin. Manager
Phone:	01989-565309	Accessibility:	Yes
Contact name:	Rosemary Hemingway	Who is it for:	Those wanting nursing, domestic care, home and cleaning help, domiciliary care


Organisation:	Radis Community Care		
Comment:	<p>Radis Community Care operates a personal care service in the Forest of Dean and surrounding areas. Services can include a getting up and putting to bed service, laundry, shopping, collecting pensions etc. Geographical Area Covered: Forest of Dean, Gloucester, Cheltenham, Tewkesbury.</p>		
Internet:	www.radis.co.uk		
Address:	Unit 1 Overton Farm Business Park Maisemore Gloucester GL2 8HR	E-mail:	
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01452-416222	Accessibility:	
Contact name:	Sue Wright	Who is it for:	People in Gloucestershire needing home care

Organisation:	Homecare Personnel		
Comment:	<p>Homecare Personnel is a personal, friendly and professional agency supplying live-in carers / housekeepers and domestic staff throughout the UK, offering continuous cover on a short or long term basis as well as emergency cover.</p> <p>Whether there's a need for companionship, where help is needed around the home, or ongoing care, Homecare Personnel can deliver a full spectrum of care needs, including dementia, Parkinson's, Alzheimers, stroke and terminal illness. They are members of the United Kingdom Care Home Association (UKHCA) and regulated by the care Quality Commission (CQC).</p>		
Internet:	www.homecare-personnel.co.uk		
Address:	The Stables Cherbourg Road Eastleigh Hampshire SO50 5JY	E-mail:	care@homecare-personnel.co.uk
		Cost:	Prices available upon request
		How to Contact:	telephone, letter, email, fax
Phone:	02380-653017	Who is it for:	Anyone requiring live-in help


Organisation:	Helping Hands Home Care		
Comment:	<p>Helping Hands is an established agency offering care to enable older or disabled people to remain in the comfort and privacy of their own home. They offer a flexible service ranging from one hour per week to twenty four hours per day. Staff are able to deal with any aspect of care required. Helping Hands can provide help with cooking, cleaning, bathing, laundry, feeding, shopping etc.</p> <p>Helping Hands have worked with the Social Services of Gloucestershire, Warwickshire, Worcestershire, Solihull, Coventry, Dudley and Cheshire, and their live-in care service is available Nationwide.</p> <p>Geographical Area Covered: Nationwide.</p>		
Internet:	www.helpinghandshomecare.co.uk		
Address:	Arrow House 8 Church Road Alcester Warwickshire B49 5AJ	e-mail:	enquiries@helpinghandshomecare.co.uk
		Cost:	Details available upon application
		How to Contact:	Contact Helping Hands direct for further information
Phone:	0808-180-9488	Accessibility:	Yes
Contact name:	Customer Advice Team	Who is it for:	Adults needing home care services


Organisation:	Flexicare Home Services		
Comment:	<p>Flexicare Home Services provide a range of services for elderly, frail or disabled people in their own homes. Services include hourly and twenty four hour live-in personal care, light domestic work, shopping, dog walking, collecting pensions, etc.</p> <p>Geographical Area Covered: Cirencester, Ledbury, Herefordshire, Forest of Dean, Gloucester, Cheltenham, Wiltshire.</p>		
Address:	Unit 6, The Steadings Business Centre Maisemore Court, Maisemore Gloucester GL2 8EY	E-mail:	sz@hotmail.co.uk
		Cost:	Details on application
		How to Contact:	Contact Flexicare Home Services direct for further information
Phone:	01452-306296	Accessibility:	
Contact name:	Sarah Zielinski	Who is it for:	Anyone needing care at home


Organisation:	Oaklands Homecare		
Comment:	<p>Oaklands Homecare aims to provide the highest quality and most friendly domiciliary home care service in the comfort and security of your own home. They are registered with Care Standards Inspectorate Wales (CSIW) and have contracts with local authority Social Services departments. Services available include:</p> <ul style="list-style-type: none"> + Morning Call - help getting out of bed in the morning, assistance with bathing and dressing, etc; + Lunch Time Call - cook a light lunch, make a cup of tea, prompt medication etc; + Early Evening Call - make a meal, assist with medication etc; + Bedtime Call - to make sure you are comfortable and secure; + Comfort Check - they can call to check everything is safe and that you are comfortable. <p>The care package can be tailored to suit your needs. Cost will relate to type and duration.</p>		
Internet:	www.oaklandshealthcareeurope.com		
Address:	Singleton Court Business Park Wonastow Road Monmouth NP25 5JA	E-mail:	
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01600-772259	Accessibility:	
Contact name:	Paul Williams	Who is it for:	Elderly people, people with physical or learning disabilities, dementia, etc.

Organisation:	Crossroads - Forest of Dean		
Comment:	<p>Forest of Dean Crossroads Scheme for Carers is a service offering respite to Carers. Community support is offered in the carers home so that they can have a few hours to themselves. The person with care needs can also be taken out, if it is safe to do so. It also offers emotional support as well as practical tasks. There is a minimal amount of free funding. Service can be provided to holders of Direct Payments budgets or those who are funding their care and support themselves. Please contact the office for details of service charges.</p> <p>Crossroads also runs day centres for older people with early dementia.</p> <p>Geographical Area Covered: Forest of Dean.</p>		
Internet:	www.crossroadsfd.org.uk		
Address:	The Old Coach House Foundry Road Cinderford GL14 2JP	E-mail:	admin@crossroadsfd.org.uk
		Cost:	Please see main text for details
		How to Contact:	Direct or via a statutory or voluntary agency
Phone:	01594-823414	Accessibility:	Fully accessible
Contact name:	Pamela Graham	Who is it for:	Carers of people affected by long term illnesses or disability


Organisation:	Initial Care Agency		
Comment:	<p>Initial Care Agency (ICA) is a local caring organisation created to help the elderly and people with either physical disabilities or illness lead an independent and fulfilling life in their own home. The service they can offer includes help with:</p> <ul style="list-style-type: none"> + rising and going to bed; + food preparation, shopping and social activities; + bathing and domestic duties; + respite care; + night sitting / sleep-ins. <p>Live in ICA offers a specialist Learning Disability and Mental Health Service supporting individuals (who may have Dementia, Autism or challenging behaviour) in their own home. All staff are CRB and POVA checked and trained; each client is assessed by a qualified care manager. ICA is registered with CQC (Care Quality Commission).</p> <p>Geographical area covered: Gloucestershire, Worcestershire and Warwickshire.</p>		
Address:	22 Vine Mews Evesham Worcestershire WR11 4RE	E-mail:	sarah.ica@btconnect.com
		Cost:	Details on application
		How to Contact:	Contact direct or via Social Services
Phone:	01386-49499	Accessibility:	
Contact name:	Sarah Sibanda	Who is it for:	Adults with care needs


Organisation:	Guideposts - Home Support Service - Help at Home		
Comment:	<p>This service provides practical assistance for people wishing to maintain their independence and remain in their own homes. They provide services such as: light cleaning, preparing a light meals; assist with laundry; assistance on hospital discharge; shopping; collecting prescriptions; assistance to attend appointments.</p> <p>Geographical Area Covered: Gloucestershire and Wiltshire.</p>		
Internet:	www.guidepoststrust.org.uk		
Address:	St. James Court 285 Barton Street Gloucester GL1 4JE	e-mail:	
		Cost:	£12.00 per hour, plus mileage
		How to Contact:	Self, carers, health or adult care professionals
Phone:	01452-410101	Accessibility:	Yes
Contact name:	Annie Somervell	Who is it for:	Older people, people with learning disabilities, dementia or mental health issues, all vulnerable adults


Organisation:	Medico Nursing and Homecare		
Comment:	Medico Nursing and Homecare provides domiciliary care for people in their own home. Both personal care and domestic help are available.		
	Geographical Area Covered: Gloucester, Forest of Dean, Cotswold.		
Internet:	www.medico.co.uk		
Address:	The Mews Kestral House High Street Lechlade GL7 3AE	e-mail:	
		Cost:	Details on application
		How to Contact:	Contact Medico Nursing and Homecare direct for further information
Phone:	01367-252731	Accessibility:	
Contact name:	Janet Gruber	Who is it for:	People requiring care at home in the Gloucester and Forest areas

Organisation:	United Response		
Comment:	United Response offer twenty four hour help, in their own homes, for people with learning disabilities and / or other mental health problems.		
	Geographical Area Covered: Gloucestershire.		
Internet:	www.unitedresponse.org.uk		
Address:	The Old Police Station High Street Chipping Campden GL55 6HB	E-mail:	tina.ellis@unitedresponse.org.uk
		Cost:	Details on application
		How to Contact:	Contact direct for further information
Phone:	01386-849145	Accessibility:	N/A
Contact name:	Tina Ellis	Who is it for:	People with learning disabilities and mental health problems

Organisation:	Vanguard Care Ltd.		
Comment:	Vanguard Care provides twenty four hour live-in care, respite care, convalescence, therapeutic support and dementia care. Geographical Area Covered: Nationwide.		
Internet:	www.vanguardcare.co.uk		
Address:	Canterbury Business Centre 18 Ashchurch Road Tewkesbury GL20 8BT	e-mail:	vanguardcare@globalnet.co.uk
		Cost:	Details on application
		Who is it for:	People who need live-in care - older people, people with dementia, adults with physical disability
Phone:	01684-293366	How to Contact:	Contact direct for further information
Contact name:	Jacqui Gale and Maralyn Manning	Accessibility:	

Organisation:	Goldsborough Home Care		
Comment:	Goldsborough Home Care provides services for people who need a little extra help in order to retain their independence in their own homes. The range of services includes personal care, light household duties, "pop-in" service, live-in care, and night sitters. Goldsborough has a large number of Social Services contracts and over thirty branches across England and Wales. Areas covered: Gloucestershire.		
Internet:	www.goldsborough-home-care.co.uk		
Address:	Lower Ground Floor 15 St. George's Road Cheltenham GL50 3DT	E-mail:	Cheltenham.gold@goldsborough-home-care.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01242-241853	Accessibility:	
Fax:		Transport:	
Contact name:	Mr. J. Hillman	Who is it for:	Anyone needing home care

Organisation:	First City Nursing Services (DCA)		
Comment:	First City Nursing Services is an agency providing nurses and carers to care for people in their own homes, from four hours to twenty four hours. All carers and nurses are experienced and CRB checked. Each client will be assessed prior to care commencing. First City Nursing Services is registered with the CQC.		
Address:	8 Ormond Terrace Regent Street Cheltenham GL501HR	E-mail:	davidt@firstcitynursing.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct
Phone:	01242-262700	Opening times:	Monday to Friday 9:00am to 5:00pm, plus twenty four hour on-call service, manned by a professional
Accessibility:		Internet:	www.firstcitynursing.co.uk
Contact name:	David Trowbridge	Who is it for:	Anyone needing nursing care in their own home; also schools, nursing homes, etc.

Organisation:	Saracen Care Services		
Comment:	Saracen Care is a doctor led service providing domiciliary care to patients with complex medical and psychiatric needs, eg acquired brain injury, complex medical conditions, patients with tracheostomies, pegs etc, and those requiring tailor made placements.		
Internet:	www.saracencare.co.uk		
Address:	17 Suffolk Square Cheltenham GL50 2DR	E-mail:	saracenmedical@blueyonder.co.uk
		Cost:	Details on request
		How to Contact:	Phone or email for further information
Phone:	01242-515162	Accessibility:	
Contact name:	Dr. Jonathan Mawdesley-Thomas	Who is it for:	Vulnerable adults with high-dependency needs

Organisation:	Sweeping Beauties Ltd.		
Comment:	Sweeping Beauties offer a house cleaning service on a one off or regular basis. All equipment and cleaning products are supplied and included in the cost of £12.00 to £14.00 per hour (with discounts for special cases). Sweeping Beauties are fully insured and guaranteed. Their services are also available for care homes and offices.		
Internet:	www.sweepingbeauties.co.uk		
Address:	Unit 9, Cirencester Office Park Tetbury Road Cirencester GL7 1XX	E-mail:	info@sweepingbeauties.co.uk
		Cost:	£12.00 to £14.00 per hour, but will offer discounts for special cases
		How to Contact:	Phone / fax / e-mail
Phone:	01285-700715	Accessibility:	
Contact name:	Kevin Johnson	Who is it for:	Anyone - particularly elderly or disabled

Organisation:	Rojene Live-in Care		
Comment:	<p>Rojene Live-in Care Service provides quality live-in care solutions to adults or elderly clients wishing to remain in their own homes in the county of Gloucestershire. They are family owned and run, and carry out all of their own recruitment, staff selection and training. Their live-in care can include:</p> <ul style="list-style-type: none"> + washing / bathing and dressing; + continence management; + skin care; + medication administration, reminders / prompting; + light household cleaning, laundry, ironing and preparing meals; + shopping, collecting pensions; + driving (if car and insurance are provided for the purpose); + companionship. <p>Rojene will do an initial assessment at your home or hospital. The assessment will be an opportunity to meet and discuss your personal requirements and wishes. They will take into account your hobbies, interests and your lifestyle in general - if you are to have a person living with you, then they believe compatibility is essential.</p>		
Internet:	www.rojene.co.uk		
Address:	8 Pullman Court Great Western Road Gloucester GL1 3ND	E-mail:	info@rojene.co.uk
		Cost:	Details on application
		How to Contact:	Contact direct for further information
Phone:	452-526150	Accessibility:	N/A – care provided in service user's own home
Contact name:	Megan or Jenny	Who is it for:	Anyone requiring 24 hour live-in care



Organisation:	Broomfield Care Ltd.		
Comment:	Broomfield Care is a Domiciliary Care Agency in Gloucester offering care for individuals in their own homes. Broomfield Care aims to provide an outstanding support service in Gloucestershire for adults who are in need of care in order to live independently in their own homes. They provide a service at times that are convenient to the individual and in ways the individual finds agreeable. Area covered: Countywide.		
Internet:	www.broomfieldcare.com		
Address:	4 St Margarets Road Hucclecote Gloucester GL3 3BP	e-mail:	info@broomfieldcare.com
		How to Contact:	By telephone or e-mail
		Phone:	01452-542854
Contact name:	Victoria Hall	Who is it for:	Older people, people with learning and physical disabilities

Organisation:	Nightingale's Care / Home Care		
Comment:	<p>Nightingale's Home Care can provide care in your own home from one to twenty four hours a day, provided by experienced, highly trained, dedicated health care assistants. Services that can be provided in the home include:</p> <ul style="list-style-type: none"> + routine daily or scheduled visits; + personal care; + accompaniment to appointments; + post-operative care; + palliative care; + scort duties for shopping and social outings. <p>They are happy to discuss particular requirements for complex domiciliary situations including individually assessed twenty four hour packages.</p>		
Internet:	www.nightingalecare.co.uk		
Address:	Unit C1 Spinnaker House Spinnaker Road Hempsted Gloucester GL2 5FD	e-mail:	sgordon@nightingalecare.co.uk
		Cost:	Details on application
		How to Contact:	
Phone:	01452-310314	Accessibility:	
Contact name:	Jane Lever / Wendy Harvey	Who is it for:	Anyone needing care in their own home

Organisation:	At Home Care Limited		
Comment:	<p>At Home Care offers a home help service to clients within the Gloucestershire area. They can help with food preparation, bed making, companionship, laundry, medication, cleaning, waste removal, shopping, pop-in visits, evening security checks - the services offered are flexible and can be tailored to meet your individual needs. All staff have an enhanced CRB check, in addition to other recruitment checks.</p>		
Internet:	www.athomecare.co.uk		
Address:	8 Station Road Cam Dursley GL11 5NR	e-mail:	athomecare@o2.co.uk
		Cost:	£12.50 per hour regular (weekdays), £15.50 per hour weekends, bank holidays, emergencies or 'one-off'
Phone:	01453-519184	How to Contact:	Ring to arrange free no-obligation appointment with the Care Manager
Contact name:	Emma Hall	Who is it for:	People requiring practical home care within Gloucestershire

Organisation:	Step-A-Side Care Ltd. - Domiciliary Care Service		
Comment:	<p>Step-a-Side Care has a long-standing reputation as a care provider in the Forest of Dean, providing support to a number of vulnerable groups, including those with learning disabilities, autistic spectrum disorders, physical disabilities, mental health problems and challenging behaviour. They specialise in working with young people. Flexibility is built into their domiciliary provision - their services can be tailored to meet a wide variety of needs. They can offer:</p> <ul style="list-style-type: none"> + Buddying - giving young people with disabilities the support of age-appropriate peers to make the most of their local community, and live their lives to the fullest; + Home help - personal care, domestic chores, food preparation, shopping, etc. - to help service users continue to live independently; + Supported living - supported living tenancies are available for those who would benefit from having a fully qualified staff member available whenever needed; + Care and repair - a service to help with jobs round the house - replacing tap washers, gardening, decorating, etc. 		
Internet:	www.stepsidecare.com		
Address:	29 Market Place Coleford GL16 8AA	e-mail:	enqumark@stepsidecare.com
		Cost:	details on application
		How to Contact:	Telephone or e-mail
Phone:	07887-561314 / 01594-501233	Accessibility:	Yes
Contact name:	Mark Carwardine	Who is it for:	Children and families, young adults and adults with learning / physical difficulties, autism, mental health problems, etc.